**Department of Computer Science**

Mid Term Project Proposal, Summer 21-22

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| Course Title | Web Technologies | Section | D |

**Group Members:**

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| --- | --- | --- |
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**Project Title:**

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| Renting-Borrowing Service |

**Short Description:**

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| Four types of users: 1.  Admin 2. Customer Support 3. Owner 4. Borrower  Common Features for all users:   * 1. All users can log in to the system   2. Can change password   3. Can Logout from the system   Admin User Functionality:   1. Can update Customer Support User 2. Can verify users 3. Can search users 4. Can block any user 5. Can view all transactions   Customer Support User Functionality:   1. Can view all transactions 2. Can review complaints 3. Can accept or reject compensation request   Owner User Functionality:   1. Can create account 2. Can update information 3. Can put an item for rent 4. Can download invoice 5. Can file complaint   Borrower User Functionality:   1. Can create account 2. Can update information 3. Can make payment 4. Can request items 5. Can search items |